

Livcom offers Lifeline Service to eligible customers. Lifeline Service provides eligible residential customers with a \$9.25 federal discount on monthly local phone service or broadband internet service (when selecting an eligible speed package). An additional state discount of \$3.50 is available (plus an additional Lifeline Area Discount may be available based upon the service location). Exceptions may apply to the internet service speed package, please contact Livcom to inquire. Lifeline Service is available to all residential customers who meet the following requirements:

A household is eligible for the Lifeline discount if the customer's annual household income is at or below 135% of the federal poverty guidelines for the federal discount, or at or below 150% of the federal poverty guidelines for the state discount or receives benefits or has a child that receives benefits that resides in the customer's household through one of the following programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans or Survivors Pension Benefit
- Low-Income Home Energy Assistance (LIHEAP) (State only discount)
- Health benefits coverage under the state Children's Health Insurance Program (CHIP) (State only discount)
- Temporary Assistance to Needy Families (TANF) (State only discount)
- The National School Lunch Program's Free Lunch Program (State only discount)

To apply for Lifeline Service, please contact our office at (936) 327-4309 or Lite-Up Texas at 866-454-8387. The lifeline discount is limited to one discount per household.