

# Lifeline Service Offerings

Highline offers qualified customers Lifeline service. Lifeline is a non-transferable, federal benefit and state benefit that makes monthly voice or broadband service more affordable. The program is limited to one discount per household. Eligible households may apply the monthly Lifeline discount to either broadband service (home or wireless) or voice service (home or wireless) but not both. Lifeline customers also have the option to apply the discount to a service bundle, such as home phone and home internet. Lifeline voice service also includes toll blocking to qualifying customers without charge.

A household is eligible for the Lifeline discount if the customer's annual household income is at or below 135% of the federal poverty guidelines for the federal discount, or at or below 150% of the federal poverty guidelines for the state discount. You may also qualify for the Lifeline program if a customer, a dependent, or the customer's household participates in one or more of the following programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income;
- Federal Public Housing Assistance (Section 8)
- Veterans and Survivors Pension Benefit.
- Low-Income Energy Assistance Program (LIHEAP), (state discount only)
- Temporary Assistance for Needy Families (TANF), (state discount only)
- Child Health Insurance Plan (CHIP), (state discount only)
- National School Lunch program, free lunch. (state discount only)

For more information, contact Lite Up Texas at 1-866-454-8387 or [www.texaslifeline.org/](http://www.texaslifeline.org/).